

From: MassBay Daily Update <MassBayDailyUpdate@massbay.edu>
Date: Thursday, March 26, 2020 at 4:32 PM
To: "mbcc.all" <mbcc.all@massbay.edu>
Subject: Daily Update 3-26-2020

Dear Fellow Members of the MassBay Community,

Here is today's COVID-19 update. Please remember this is an ever-changing situation, and it is very important to check your MassBay email account daily.

With face-to-face courses transitioning to remote learning in just a few days, here are some resources to make sure you are ready for the change in format.

Free Internet

If you need Internet Connectivity, Comcast has offered free resources to help:

- Free WiFi Hotspots - If you can see an "xfinitywifi" wireless network, (all lower case) click and join xfinitywifi network.
- If this does not work, Comcast Internet Essentials now free for 60 days
- If you already have Comcast Internet essentials, they are suspending disconnects or late fees and increasing the speed for 60 days.
- For all Comcast customers, they are pausing data plans for 60 days.
- Visit <https://corporate.comcast.com/covid-19>

There are also many internet providers are stepping up to offer free internet services to low income households and houses with children. Here is what we have gathered so far and we will update as we learn more around this topic:

Spectrum

<https://www.spectrum.com/browse/content/spectrum-internet-assist>

Xfinity

<https://wifi.xfinity.com/>

AT&T

<https://about.att.com/pages/COVID-19.html>

Verizon

<https://www.verizon.com/about/news/our-response-coronavirus>

Do you need IT help?

- Visit the IT webpage: <http://helpdesk.post.massbay.edu>
- Student Tutorials: <http://helpdesk.post.massbay.edu/home/technology-orientation>
- Employee Tutorials: <http://helpdesk.post.massbay.edu/home/employee-technology-tutorials>
- Have questions about technology? Email helpdesk@massbay.edu or Phone 781-239-2440

MassBay Bookstore Offers

- **FREE Online Shipping Offer:** Visit your campus store website for free shipping on all items with no minimum purchase. This includes various formats of course materials, supplies, apparel, technology and more:
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- **Access to eBooks AT NO ADDITIONAL CHARGE:** Visit your campus store website (link is above) to gain access to eBooks at no additional charge with your massbay.edu email address. You can access up to 7 eBooks for the designated period free of charge.
- **Free Shipping on Rental Returns & Deadline Extensions:** Your campus store is offering **free shipping return labels** and is also extending the non-return period without penalty to assist with increased returns by mail. Click the COVID-19 message on the home page of your campus store website (link is above).

Please contact your campus bookstore for more information:

Wellesley Campus Bookstore

Phone: (781) 239-2650

Fax: (781) 235-7293

Email: 0746mgr@follett.com

or

Framingham Campus Bookstore

Phone: 508-270-4150

Fax: 508-620-0889

Email: 1362mgr@follett.com

We will continue to update you daily by 4pm, but you can always find the latest information on our website www.MassBay.edu/coronavirus.

Please remember, ***if you are sick do not come to campus***, but report this to Public Safety at 781-239-2222. If you have any questions, please email your dean or supervisor.