

## Academic Support Services Available to Students: Academic Achievement Center (AAC) & Library

We have a number of Academic Supports available to students at the current time. These tools may be helpful to you should you need support: whether you are on-campus, off-campus, or online.

### [Academic Achievement Center \(AAC\)](#)

The AAC offers many services, including tutoring, disability resources, and learning specialist support. The AAC offers resources for remote support for students. The following may be of most interest to you:

- [SmartThinking Online Tutoring](#): This service provides free, online tutoring to all students for many subjects and is available 24/7 to students. Students are given up to 10 hours of individualized support per semester. This service is ideal for students who need web-based support. You can access SmartThinking through your course in Blackboard.
- [Reading-Writing Center Support](#): This service provides free, professional learning specialist support by individual appointment. Learning specialists provide support on all aspects of the writing process. Reading-Writing Learning Specialists will also be available remotely through WebEx soon.
- [Math-Science Center Support](#): This service provides free, professional learning specialist support by individual appointment or for small groups. Learning specialists provide support on all levels of math or science. Math-Science Learning Specialists will also be available remotely through WebEx soon.
- [Peer Tutoring](#): Peer Tutors are students who excel in their areas of study and who enjoy helping fellow students achieve academic success. They are available by individual appointment. Peer tutoring will also be available remotely through WebEx soon.

For more information on these support services, email [aac@massbay.edu](mailto:aac@massbay.edu) or call 781-239-2620 (Wellesley) or 508-270-4213 (Framingham)

- [Disability Resources](#): Disability Resources works closely with the administration, faculty, and students to provide accessibility for all classes. MassBay provides equal access for each student who self-discloses a disability and requests accommodations through the Office of Disability Resources for learning, testing, and other areas of need. Disability Specialists are also training to be available remotely by appointment through WebEx.

For more information on Disability Resources services, call 781-239-2234 (Wellesley) or 508-270-4267 (Framingham) or email [aac@massbay.edu](mailto:aac@massbay.edu)

- **Testing Center**: The Testing Center offers the opportunity for students to complete a missed exam, per instructor permission. Appointments are required for all exams and students must contact the center directly. Challenge Exams will be administered by appointment only.

For more information on testing services, or to make an appointment, call 781-239-2620 (Wellesley) or 508-270-4213 (Framingham) or email [aac@massbay.edu](mailto:aac@massbay.edu)

## [Library](#)

The Library offers resources for remote support for students. These resources can be found at [www.massbay.edu/library](http://www.massbay.edu/library). Please remember if accessing these resources off-campus you will be prompted for your MassBay Library Card Number, which can be found on the back of your college ID (OneCard) or can be looked up in [Bay Navigator](#). The following may be of most interest to you:

- "[Working Off-Campus](#):" This guide will assist students with completing assignments from an off-campus location.
- "[Help With Homework](#):" This resource provides students with subject-area specific resources and guides that can assist in completing homework assignments in a variety of disciplines.
- Text-A-Librarian: In addition to email, librarians are available via text message. Text: 781-752-7377

To learn more about these services, email [askalibrarian@massbay.edu](mailto:askalibrarian@massbay.edu) or call 781-239-2610 (Wellesley) or 508-270-4210 (Framingham)

Feel free to reach out to the AAC and Library – Your Academic Support Team