

ANNUAL REPORT 2019



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Letter From The President

Dear Friends and Supporters of MassBay,

I am delighted to share with you some of the amazing developments at MassBay over the past year. It has been a highly successful year, much of which is thanks to your generosity. Most importantly, our students—whose success is the focus of our work—progressed in their studies, with some transferring to outstanding four-year colleges and others graduating and moving on to productive careers. Your help was invaluable in making this happen.

Here are some of the highlights of the past year:

- MassBay's "success rate"—the percentage of students graduating or going on to four-year colleges – increased and we continued to be in first place on this metric among Massachusetts' fifteen community colleges.
- We completed the first year of our five-year strategic plan, making significant progress in improving students' math performance.
- We are energetically pursuing the State's "equity agenda"—working to close the gap between racial and ethnic groups in academic outcomes.
- We are working toward closing other gaps—namely, gaps between the number of people trained and the number needed to fill key jobs in the Commonwealth. Our foci have been health science, computer science, and early childhood education.
- MassBay student James Casey, who is a veteran, was accepted as a transfer student into Harvard University. (Harvard admits only about a dozen transfer students each year out of a pool of about 1,500 applicants.)

Perhaps most importantly, the Commonwealth has committed to the construction of a brand new, 71,000 square foot, state-of-the-art facility to replace our leased building in Framingham. The new building will be completed in 2023 and it will house our Health Science, Human Services, and Early Childhood programs. The Commonwealth will share the cost of the building with donors, so we will be asking our friends and supporters to help us fund our share of the cost.

Our students' success is dependent on the outstanding faculty of MassBay, who are experts in their field and talented teachers. Our dedicated staff are laser-focused on helping our students, but they cannot do it alone: we are grateful to you, as part of the MassBay family, for your past support and generosity. Your gift, no matter the size, has a tremendous impact. You have helped our students pay for tuition, textbooks, equipment, and supplies. I hope that in the coming year, you will help toward the creation of the new Health and Human Services building in Framingham. Your help is essential in giving our students the education that will advance them and their families. Thank you so much for all you do for MassBay's students.

Sincerely,



David Podell, Ph.D. President, MassBay Community College



Letter From The Foundation

The Massachusetts Bay Community College Foundation Board is dedicated to helping students complete their education. We all know that education is the key that opens the door to our future. Our students come from all walks of life seeking the knowledge and skills to provide an opportunity for future success.

Many of our students would be unable to continue their education without the financial help of the Foundation Board. Your contributions enable our Board to provide assistance to so many deserving students, whether it be for tuition, books or even meals, you help change the lives of so many of our students and we are grateful.

Jim Lehan, Chair,



MassBay Community College Foundation Board



A young man and woman are sitting together, looking at a brochure. The man is on the left, smiling, and the woman is on the right, looking at the brochure. The brochure has text like "CONTACT INFORMATION" and "Orientation 2019". The background is blurred, showing other people in a room.

**START
HERE
GO
ANYWHERE**

MassBay Foundation Financial Summary

OPERATING REVENUE

Public Support

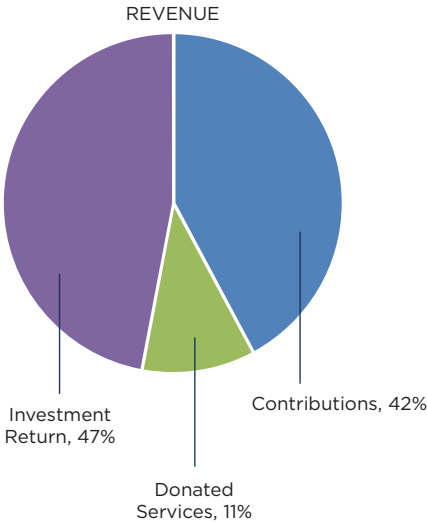
Contributions	\$333,467
Donated services	\$85,210

TOTAL OPERATING REVENUE \$418,677

Other Revenue

Investment return	\$371,350
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TOTAL REVENUE \$790,027



OPERATING EXPENSES

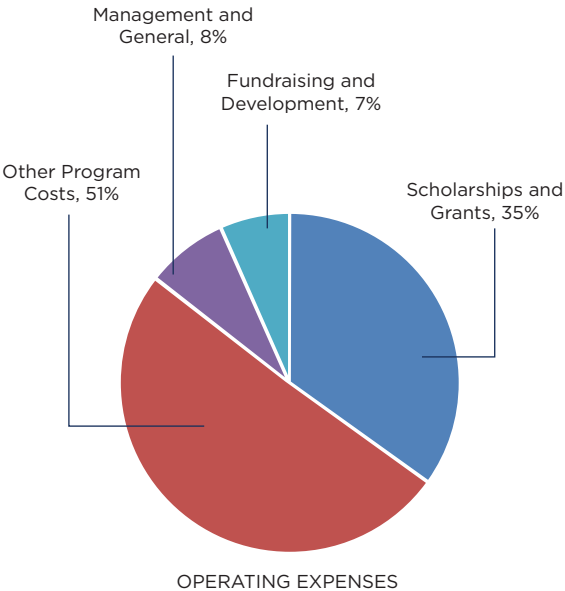
Program Services

Scholarships and grants	\$245,145
Other program costs	\$355,170

TOTAL PROGRAM SERVICES \$600,315

Management and general	\$55,269
Fundraising and development	\$46,661

TOTAL OPERATING EXPENSES \$702,245

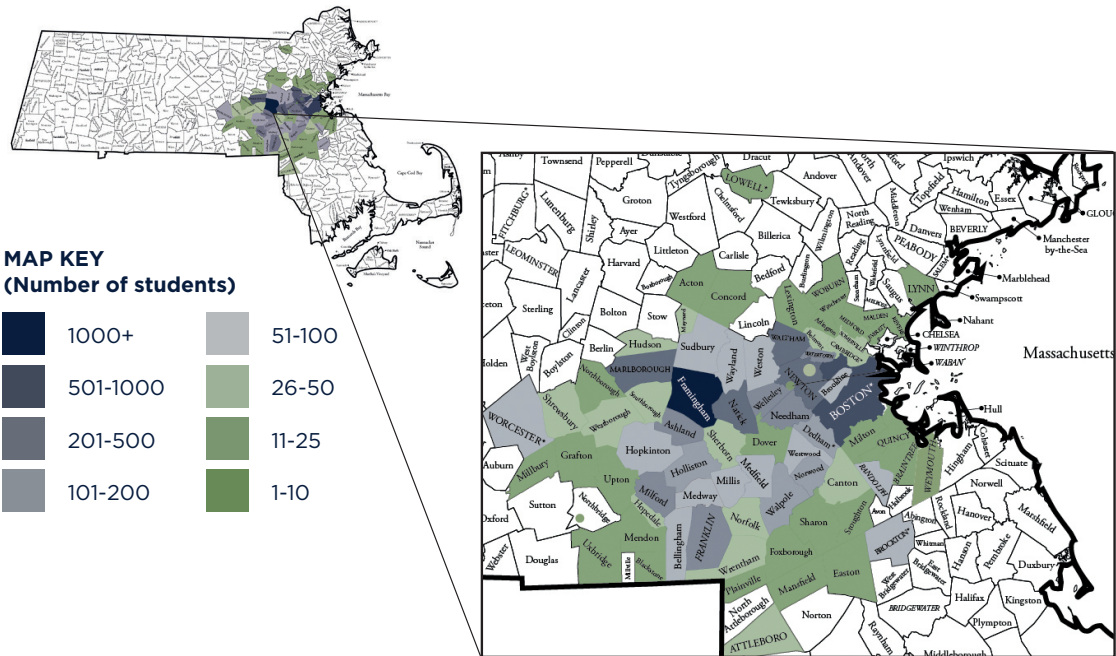


Figures are from the unaudited statement of activities, July 1, 2018 - June 30, 2019.

Facts And Figures

MassBay supported the education of 4,738 students from towns in Massachusetts, Maine, New Hampshire, and as far away as the Ukraine and Kuwait.

Map of students enrolled in credit-bearing courses: Academic Year 2017-2018



Top 5 Institutions where MassBay students have transferred (2019)

University of Massachusetts Boston	University of Massachusetts Lowell
Southern New Hampshire University	University of Massachusetts Amherst
Framingham State University	

Employers where MassBay graduates reported working

Atrius Health	Four Seasons Boston Hotel	New England Baptist Hospital
Beth Israel Deaconess Medical Center	Framingham State University	Newton-Wellesley Hospital
Boston Children's Hospital	Lahey Hospital	Northeastern University
Boston Consulting Group	Massachusetts General Hospital	Sanofi
Boston Medical Center	Medford Police Department	SMOC
Braintree Rehab Hospital	MEDITECH	Spaulding Rehab Hospital
Brigham and Women's Hospital	MetroWest Medical Center	TD Bank
Bright Horizons	Milford Regional Medical Center	Tufts University School of Dental Medicine
Dana-Farber Cancer Institute	MIT	UMass Medical Center
Davio's	Mount Auburn Hospital	U.S. Attorney's Office
Department of Veteran Affairs	Natick Police Department	

Commonwealth Makes Financial Commitment for New Health Science and Human Services Center

The 71,000 square-foot facility located in Framingham will help meet the MetroWest area's growing demand for health care, human services, and early child care professionals.

The Center for Health Sciences and Human Services will enable MassBay to educate significantly more students for high-demand careers that are of high value to Massachusetts' citizens. "We seek to prepare even more of tomorrow's nurses, radiological technicians, EMT providers, early childhood workers, and social workers to better the lives of toddlers, seniors, and those dealing with illness, disability, and other challenges," said MassBay President David Podell.

The College will raise \$5 million to ensure the Center is equipped with the state-of-the-art tools and technology necessary to ensure a high-quality, 21st-century education.

Center Quick Facts

- Scheduled to open in spring 2023 at the corner of Mt. Wayte and Franklin Avenues near downtown Framingham. The first classes will be held in Fall 2023.
- Will contribute to Framingham's growth and burgeoning economy by creating educational, employment, and training opportunities for local residents.
- Strengthens MassBay's partnership with Framingham State University, creating a seamless pipeline for students to pursue their educational and career goals.
- Provides space for new programs such as the Associate in Science in Health Studies degree and certificates in Computed Tomography and Medical Assisting—addressing the high workforce demand for trained professionals in these areas.
- Provides essential student services on-site including registration, advising, financial aid, and study space.
- Provides space for community groups and organizations to hold weekend meetings and events and for medical device and other related companies to train medical personnel on new innovations.

The Center's Certified Simulation Center will:

- host fee-based training to upskill medical personnel,
- host training for firefighters and EMTs in the region, and
- be used by FSU for nursing instruction.



MassBay to Launch Center for Therapeutics and Genomics Training

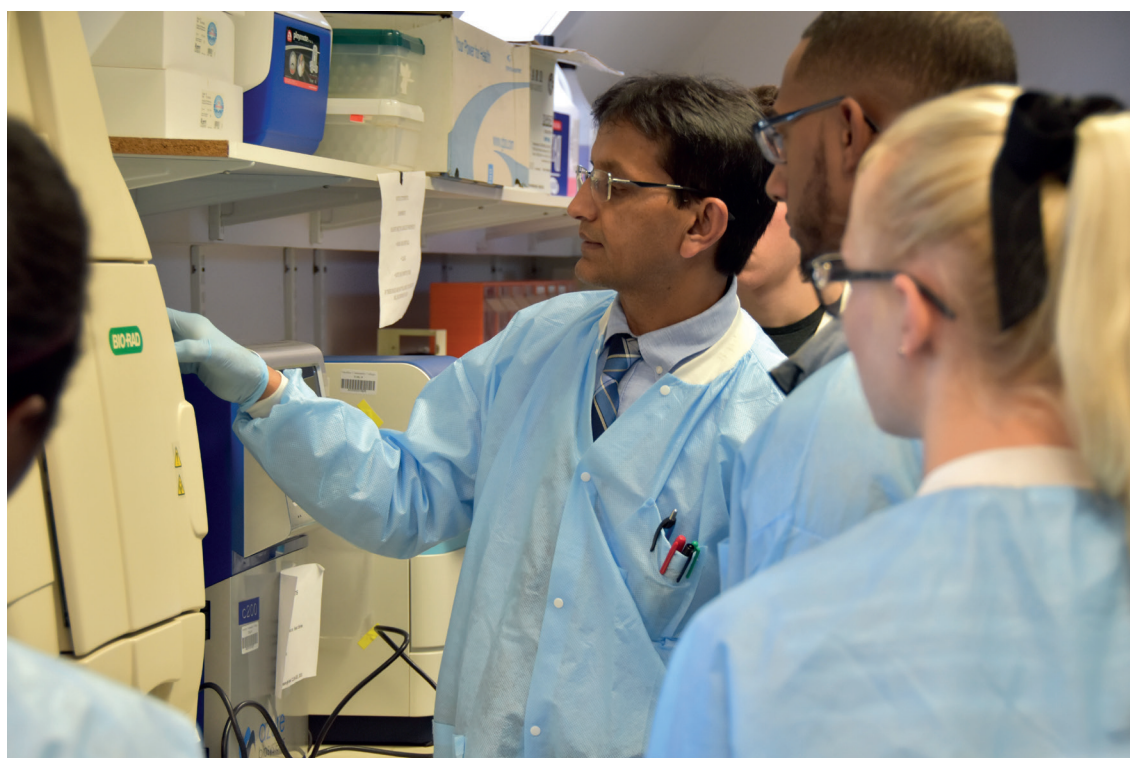
Supported by a \$500,000 grant from the Baker-Polito Administration and Massachusetts Life Sciences Center (MLSC), MassBay is transforming the biotechnology laboratories on its Wellesley Hills campus into a state-of-the-art training facility.

The facility and equipment upgrades will enable the College to offer an array of new credit and non-credit courses in areas such as Molecular and Developmental Biology, Gene Therapy, Edible Vaccines, Genomics, Next Generation Sequencing Technologies, and Biomanufacturing. The Center will also offer new educational opportunities for high school students, as well as create additional opportunities for corporate partnerships focused on employee-training programs.

MassBay's biotechnology department already has a well-earned reputation for preparing students to meet the growing demand for highly-skilled technician and research associate positions. The Center for Therapeutics and Genomics Training will introduce students to modern techniques, incorporating rigorous investigative practices into the College's biotechnology curriculum.

"It is a fascinating time for the biotechnology community, and I am very excited and motivated to lead the development of the new Center and the various programs of our biotechnology department at MassBay," said Dr. Nirmal K. Singh, MassBay Biotechnology Department Chair. "Currently, genomics and therapeutics are two of the most critical and fascinating fields of study in biotechnology. The new training Center will be pioneering at the community college level and will be well-positioned to be a national model for other two-year programs."

This grant will fund state-of-the-art equipment such as a high-content imaging system for cell analyzing, as well as a high-grade and industry-aligned gene analyzer.



Students Place 2nd at Annual Mass Society of Radiologic Technologists Buzz Bowl

A student radiology team from MassBay, Bunker Hill Community College (BHCC), Mass College of Pharmacy and Health Sciences (MCPHS), and Regis College placed second at this year's Massachusetts Society of Radiologic Technologists (MSRT) Buzz Bowl competition. The competition is part of the MSRT 88th Annual Conference and the theme was "A Winning Combination."

The Massachusetts Society of Radiologic Technologists hosted the Buzz Bowl competition to challenge students' knowledge in the field of Radiologic Technology. The eight-member student team from Brigham and Women's Hospital, which included one student from MCPHS, one student from Regis College, two MassBay students, and four BHCC students, competed against six other teams from across the state.



The student team participants included: Team Captain Theresa Brogan of Holliston (MassBay), KaraRose Gotta of Norwell (BHCC), Emily Heno of Franklin (MassBay), Victor Hernandez of Roxbury (BHCC), Jonah Jeanty of Boston (BHCC), Brian Mureithi of Salem (BHCC), Nayane Dias Mota of Peabody (Lawrence Memorial/Regis College), and Rebecca Sauter of Chelmsford (MCPHS).

MassBay STEM Students Selected for Sanofi's Hands-on Experiential Learning Opportunity

Eight science majors were selected to participate in a hands-on, lab-based learning program at Sanofi's Research and Development Laboratories in Framingham over spring break. This is the second consecutive year MassBay students have been given the opportunity to learn techniques used to make a biologic drug at one of the world's leading companies in biotechnology.

"We have been inspired by the drive and enthusiasm we see in the MassBay STEM students and are pleased to be able to once again offer an opportunity for them to gain useful knowledge and skills to help them build their futures as scientists," said Sanofi Principal Scientist, Noreen Troccoli.

The Sanofi program, Sanofi Experiential Learning Opportunity (SELO), was created in March 2018 for MassBay science majors to gain real-world laboratory experience.

"We are grateful to our Sanofi partners for their commitment to the education of our students and for offering this exciting experiential learning opportunity," said MassBay Dean of Science, Technology, Engineering, and Mathematics, Chitra Javdekar. "This program provides an opportunity for our students to expand their knowledge of the modern scientific workplace while learning from leading scientists at Sanofi."

The MassBay students selected to participate in the program had an average GPA of 3.8 and included:

- Brooklyn Briner (Biotechnology) of Hopkinton, MA
- Dennis Gesin (General Studies- Science) of Newton, MA
- Amber Khan (General Studies - Science) of Newton, MA
- Sungmin Kim (General Studies - Science) of Chestnut Hill, MA
- Maria Kupaeva (Life Science) of Needham, MA
- Kristin Lebovitz (General Studies - Science) of Dedham, MA
- Zachary Luxon (Biotechnology) of Worcester, MA
- Julia Titus (Biotechnology) of Shrewsbury, MA

Sanofi Genzyme, the specialty care global business unit of Sanofi, has supported and funded the MassBay STEM Mentor Program since 2014.

Framingham-based Sanofi scientists, Noreen Troccoli and Marina Hincapie, created the idea of an experiential learning opportunity to deepen the partnership with MassBay and to help build the next generation of leaders in science.



MassBay Faculty and Staff Receive Special Recognition

Richard Clark, Surgical Technology Professor and Program Director, was named a 2019 Fellow of the Association of Surgical Technologies. The designation is awarded to recognize individuals who have upheld the highest professional, ethical, and moral standards and traditions of the surgical technology profession, and whose professional activity has been devoted to the advancement of the profession toward improving the quality of surgical patient care. Professor Clark is the first MassBay faculty in the College's history to receive this honor.

Claudia Ortiz, Assistant Director of International Admissions, named a 2019 Latina Leader by Amplify Latinx. Boston-based Amplify Latinx is a non-partisan, collaborative movement whose mission it is to build Latinx economic and political power by significantly increasing Latinx civic engagement and representation in leadership positions across sectors. Marion Davis, Communications Director at the Massachusetts Immigrant and Refugee Advocacy Coalition, who nominated Ortiz, called her "a priceless resource for immigrant and international students."

Associate Professor Jill Silos-Rooney, Ph.D. and Assistant **Professor Nicole Lambert** were selected to participate in the W.E.B. DuBois Community College Faculty Fellows Program at UMass Amherst. The program brings together postdoctoral fellows, graduate students, and faculty to exchange ideas, present their work, and participate in a special research day. Only 15 community college faculty were selected to participate in this prestigious program.

MassBay and Framingham State University Partner on Pilot Program to Support Students Facing Homelessness

As part of a comprehensive plan unveiled by Massachusetts Governor Charlie Baker and Lt. Governor Karyn Polito to address youth homelessness, Framingham State University (FSU) and MassBay partnered to support five homeless college students. The students were provided housing in FSU dorms and received meal plans and other support services from their respective schools.

“Our students cannot succeed academically and prepare for their future careers if they are burdened with homelessness or are going hungry,” said MassBay President Dr. David Podell. “We are proud to be a part of this pilot program and we hope to expand this to more students who are struggling while earning their college degrees.”

Across the United States, there are an estimated 1.7 million to 4.2 million unaccompanied youth who are experiencing homelessness. In Massachusetts, it is estimated that there are at least 1,800 young adults every year who experience homelessness. Among unaccompanied homeless youth, students who are enrolled in the state’s colleges and universities represent a population of unique interest and growing concern.

The Baker-Polito Administration’s Massachusetts Student Housing Security Pilot provides dorm rooms to homeless students attending community college. To participate students must be:

- enrolled full-time in a public college or university participating in the pilot,
- degree-seeking and in good academic standing as defined by the home institution,
- age 25 or younger, and
- referred by campus staff or a community service provider, or self-applied.

Campuses will be reimbursed by the state for the cost of the dorm bed occupancy for an 18-month period for the remainder of fiscal year 2019 through fiscal year 2020, including all summer and semester breaks.



MassBay Student Completes Internship for MAGIC 106.7's Morning Show

When Rachel Robichaud of Lexington, Massachusetts, a MassBay communications major, saw a flyer on campus promoting a “Women in the Media” speakers panel she knew she had to attend. “It was an amazing experience sitting in the same room as these two media professionals who I see on TV and hear on the radio, and being able to ask them questions about their career paths,” says Robichaud.

When the panel concluded, she seized the opportunity to speak one-on-one with Sue Tabb, a long-time on-air personality with MAGIC 106.7. Tabb invited Robichaud to visit the station and read the morning show’s “almost impossible question” on-air. After her appearance, Robichaud had an opportunity to tour the studio and made such a good impression she was invited to be an intern.

While getting up at 4 a.m. took some getting used to, Robichaud loved the opportunity to source material and even write stories for the morning hosts to read. She was also responsible for taking notes on the show to share with the station’s afternoon hosts in the event that some stories merited continuing coverage.

On a number of occasions, MAGIC’s morning host would turn on her microphone and ask “Intern Rachel” for her opinion on a story. “We love having Rachel along on this crazy ride,” said Morning Host, Sue Tabb. “Morning radio is a unique blend of being able to write, react, and relate, all during a live 4-hour broadcast! It’s so rewarding to help develop the skill set in students and introduce them to this fast-paced and always evolving industry. We hope this is the beginning of a long partnership between MAGIC and MassBay.”

Robichaud credits Career Services at MassBay for making her internship opportunity possible. “They provided the career panel that opened all of these doors for me. I took advantage..., like every student can, and it led to an awesome opportunity,” says Robichaud.



MassBay Student Athletes Recognized for Outstanding Performance

While many of MassBay's athletic teams continued their winning traditions this past year, two student athletes were recognized for outstanding individual accomplishments.

Farley Asmath of Franklin, MA was named National Junior College Athletic Association Division III Men's Soccer Player of the Week. Asmath was the first MassBay student athlete to receive this honor. He led the men's soccer team in goals and points, helping the Buccaneers to achieve a top ten national ranking, a first for the program. Asmath is a Psychology and Sociology major.

Dylan Quaratiello of Somerville, MA became the third MassBay student in a row to earn the chance to compete at the National Golf Championships, where he placed 35th. Quaratiello placed fifth at the 2019 Regional Men's Golf Championship at The Ranch Golf Club in Southwick, MA to qualify. He is a biotechnology major and a member of the Phi Theta Kappa National Honor Society.



Farley Asmath



Dylan Quaratiello

Annual Report 2019 Donor List

We are grateful for the generosity and support of these individuals and organizations:

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Herb and Maxine Jacobs Foundation

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Donor Contributions Help Support The Following MassBay Grants

Newly distributed in 2018-2019

Automotive Equipment Grant — *Massachusetts Charitable Mechanic Association* | This grant supported the purchase of an A/C refrigerant machine and tools for training Automotive Technology Center students on recovering, recycling, and recharging vehicle air conditioning systems. **\$14,426**

Career Pathways Grant — *Massachusetts Department of Early Education and Care* | This grant supported developing an academic pathway toward Lead Teacher, Director I and Director II certification; providing professional development to ESL-CDA students; and conducting a CDA readiness assessment in order to provide and expand opportunities for early childhood education workers to take free and low-cost college courses that will aid their advancement in the field. **\$296,904**

Commonwealth Dual Enrollment Program — *Massachusetts Department of Higher Education* | This grant allowed students from three MetroWest high schools: Framingham High School, Natick High School, and Keefe Regional Technical School to enroll in college courses for free. Students took classes on MassBay's campus, earned both high school and college credits, and increased their academic readiness. **\$40,000**

Competitive Capital Program — *Massachusetts Life Sciences Center* | This grant supported the development of a Center for Therapeutics and Genomics Training within the Biotechnology department of the STEM division and the purchase of state-of-art biotechnology equipment and instruments for training students in genome editing, cellular staining, cell imaging, recombinant DNA technology, and other advanced techniques. **\$500,000**

Information Technology and Cybersecurity Paid Internship Program — *The Herb and Maxine Jacobs Foundation* | This grant allowed low-income students majoring in Computer Science and Cybersecurity to obtain paid internships through which they earned college credit and were able to take industry certification exams for free. The grant also supported an academic coach. **\$35,000**

MassTech Cybersecurity Workforce Talent Grant — *Massachusetts Technology Collaborative* | Subawardee of the "Securing Leadership in Cybersecurity for the Commonwealth" project led by STEMatch, a nonprofit organization. The grant supported developing a collaboration between Massachusetts technology companies and the community college to increase opportunities for students to obtain entry-level cybersecurity jobs. **\$29,200**

Multicultural Mentoring Program — *Middlesex Savings Charitable Foundation* | Through this grant, international and minority students were paired with employees from regional companies in mentoring relationships that boosted their academic performance and career readiness. Program activities included career workshops, intercultural exchanges, networking, and social events. **\$20,000**

Performance Incentive Fund Grant (Individual) — *Massachusetts Department of Higher Education* | This grant supported a College Math Success initiative to develop new co-requisite math courses, scale existing co-requisite courses, and restructure math placement and advising systems to align with the College's new academies structure. **\$100,000**

Prior Learning Assessment (PLA) — *Massachusetts Department of Higher Education* | Performance Incentive Fund Consortium grant led by North Shore Community College to provide capacity building support to College faculty and staff for developing enhanced and accelerated post-secondary PLA options as an incentive for college entry, re-entry, and completion for non-completers with some college credit or post-secondary training. **\$7,270**

Skills Capital Grant Program — Massachusetts Workforce Skills Cabinet | Executive Office of Education This grant allowed the College to purchase computer equipment and furnishings to create a Cyber Lounge and Comp TIA training facility on its Ashland campus. **\$75,536**

Skills Capital Grant Program — Massachusetts Workforce Skills Cabinet | Executive Office of Education Through this grant, the College purchased high-fidelity mannequins and state-of-art equipment and technology to upgrade and expand a Certified Simulation Center and Nursing Skills Lab on the College's Health Sciences campus in Framingham. **\$494,438**

STEM Mentor Program — MathWorks | Through this grant, MassBay students who are members of the STEM Mentor Program led afterschool activities for Walsh Middle School students in Framingham. Weekly, the college students introduced middle schoolers to robotics and coding and provided homework help. **\$3,000**

STEM Mentor Program — Sanofi Genzyme Corporation | This grant supported activities that allowed MassBay students to increase their knowledge of STEM occupations, by being matched with a STEM professional as a mentor, participating in research projects, and attending company tours, panel discussions, and career-related events. **\$43,000**

STEM Starter Academy A2B Summer Bridge Program — Massachusetts Department of Higher Education | This grant supported a free, two-week, summer program for recent community college graduates enrolling at Framingham State University (FSU) in a STEM major. Students earned college credits for participating in an iSTEMs research seminar, a Third Year Program (Rams 303) to foster communication, relationship building and integration into FSU, received academic and social supports and will be followed throughout their time at FSU. **\$25,000**

Student Campus-Meal Assistance Scholarship Pilot Program — Anonymous | This grant provided assistance to students who were food insecure by offering them free meal cards for the purchase of food in the College cafeteria. **\$10,000**



Student Nutrition and Care Committee (formerly Food Insecurity Initiative) — Foundation for MetroWest Hunger Relief | this grant supported the purchase of food and general operations for the College's food insecurity initiative aimed at alleviating hunger among students. **\$1,750**

Title III Strengthening Institutions Program Grant — U.S. Department of Education | Through this five-year grant, MassBay will develop a first year seminar course, implement guided pathways and academies, redesign math curriculum, upgrade its enrollment center, expand professional development, and make other academic reforms and facilities renovations for improving students' experience and success at the College. **\$2,226,781**

Training Resources and Internship Networks (TRAIN) Planning Grant — Massachusetts Department of Higher Education | This grant supported developing and piloting a CompTIA +/- End User Training Program for long-term unemployed and underemployed adult workers seeking to enter computer careers. MassBay partnered with MassHire, a one-stop career center, to provide 60 hours of training and paid internships for eight participants. **\$75,000**

Continuing Grants Distributed in 2018-2019

An Integrated Approach to Creating STEM Career Pathways — National Science Foundation

| MassBay STEM and Boston College Education faculty collaborated to develop curriculum, programming, and resources to increase interest by under-represented students in STEM subjects and careers. The grant funded activities such as internships, professional development, and summer programs for high school students. **\$178,810**

Bridges to Baccalaureate — National Institutes of Health | Subawardee of project led by University of Massachusetts Boston to develop and sustain a biomedical and behavioural sciences pipeline between community colleges and four-year higher education institutions. MassBay students received support to participate in facilitated study groups and summer research. **\$74,785**

Competency-Based Pathways in Early Education and Care — Massachusetts Department of Higher Education Performance Incentive Fund consortium grant led by Northern Essex Community College for building early childhood education faculty's capacity to provide competency-based education through course adaptation and open educational resources. **\$8,180**

Perkins IV Post-secondary Allocation Grant — Massachusetts Department of Elementary and Secondary Education | This grant supported the AIM program that provides workshops for improving under-represented students' math performance. It also supported a pilot program, Beats Academy, that trained students in music production and business entrepreneurship. **\$154,967**

STEM Starter Academy — Massachusetts Department of Higher Education | For the fifth year, MassBay received a state grant aimed at engaging, enrolling, and graduating more students along STEM pathways. The grant supported activities such as mentoring, internships, career fairs, and panels with notable industry representatives. **\$265,000**



Student-Pathways Opening World Energy Resources (S-POWER) — National Science Foundation | Subawardee of project led by Northeastern University to engage under-represented students in engineering and energy studies. The grant supported student scholarships, advising, and faculty learning communities and professional development. **\$24,650**

Success Boston Coaching for Completion — The Boston Foundation | Through this grant, the College hired coaches to provide students who are Boston Public Schools graduates with ongoing guidance in navigating their transition to college. **\$95,168**

Scholarships Support MassBay Student's Success

Elaine Minnehan earns a college degree 40 years after dropping out of high school

After touting the importance of a college education to her three children, single parent Elaine Minnehan came to MassBay in 2015.

While she had always been a good student in high school, Elaine's experience with bussing in the '70's influenced her decision to leave school and begin working. She knew an education was important, earning a GED in 1990 as well as a certificate to become an Emergency Medical Technician.



"Out of the 14 kids in my family, I am one of two who have earned a college degree, thanks to the financial support I received, and the many people at MassBay who were always willing to help me," says Elaine.

While it took her three years to complete prerequisites ("I also had to learn how to use a computer!" she says), Elaine benefitted from multiple scholarships.

In addition, when Elaine was accepted into MassBay's Licensed Practical Nurse program in 2018, Mary Shia, MassBay's VP for Institutional Advancement and Alumni Relations, encouraged her to apply for the One Family Foundation scholarship. This scholarship provides financial support, for up to five years, to single parents pursuing their education.

"I was ecstatic," said Elaine about being awarded the scholarship, but in May 2019 she received devastating news. "My class average was 74.6% and the required average to continue in the LPN program was 75%."

"Professors Lovewell and Kronopolus knew I was crushed but they encouraged me to keep going in the health field, reminding me that I had already learned so much and overcome so much," says Elaine. "And then I ran in to Sean Fortney in Academic Advising. Sean spent two hours with me, and discovered that I was just two courses shy of earning an A.S. in General Studies!"

Elaine was able to attend commencement in May, complete the outstanding courses over the summer and will be attending Worcester State University beginning in Fall 2019. Elaine is pursuing a B.S. in Public Health, and will continue to benefit from the One Family Foundation scholarship.

"I am so grateful for all the friends I made, the support I received from MassBay faculty and students, and for my mom, my greatest supporter of all," says Elaine. "My life is so much better thanks to them."



Single Parent Scholarship, Louise Mayer Scholarship, Health Sciences Scholarship, MassBay Foundation Scholarship

2019 Student Commencement Speaker Acknowledges Unique Challenges—and Resilience—of All Community College Students

Maxwell Morrongiello elicits tears and applause with inspirational “Yet here we stand” refrain.

Excerpts from Morrongiello’s speech:

The truth is, this speech isn’t about me. It’s about us. It’s about our shared journey as community college students. Compared to other college graduates, we’ve faced many more challenges. We have had to fight tooth and nail to get to this day. This degree is more than just a piece of paper. It is more than just an acknowledgment of what we have learned. It is a testament to our resilience, for defying the odds against the challenges that we have faced.

I know that like me, many in this room have struggled with anxiety. I know that many others have worked twice as hard to better themselves in the face of physical, psychological, or learning related disabilities. Yet here we stand today.

Many of us have had to overcome financial hurdles to get here... [working] multiple jobs while taking classes full time. Yet here we stand.

[Some of us] have family members who depend on us for support, such as a child, sibling, or parent. Yet here we stand.

...More than half of us in this room have dealt with food insecurity, ... [making it] it more difficult not only to live a healthy life, but to study as well. Yet here we stand.

We have a diverse group of international students graduating with us today. Being in a new culture, thousands of miles away from home, can be overwhelming. Some have had to learn both English and their coursework at the same time! Yet, here we stand!

Our current political climate, and culture of fear, have put an even bigger burden on...undocumented peers—dreamers—who [have earned] their degree [so they can] further contribute to our American community. And here we stand!

Many in our community have been disadvantaged by our nation’s legacy of systematic racism, oppression, and discrimination... My fellow students have pushed back HARD against this structural inequity, and here we stand!

Many students graduating today are the first in their family to go to college... [They are] trailblazers [who] can’t rely on the past experience of others to guide them. Yet here we stand!

...To all of the veterans and active duty service members graduating with us today... the challenges that you have faced are greater than I can comprehend and give proper justice to. For some, the transition to civilian life and college can be especially jarring. Yet here we stand!

This diploma is a testament to our ability to persevere! Collectively, as a community, we have fought back again against poverty, malnourishment, disability, anxiety, stigma, and hate, And here we stand! Ready to move on to the next chapter in our lives!

... Thomas Paine once wrote “The harder the conflict, the more glorious the triumph.” Our conflict has been hard. Let us finally bask in the triumph! ... Congratulations, class of 2019!

MassBay Graduates Accepted into Prestigious Universities

Communications major James Casey will attend Harvard University.

Thanks to “a lot of hard work, determination, and support from the MassBay faculty and staff,” Marine Corps veteran and MassBay Honors student, James Casey, will be attending Harvard this fall.

While Casey admits to not knowing much about MassBay before he started taking classes, he now recognizes “there’s a stigma around community college that it’s only for people who can’t succeed elsewhere, and that’s simply not true. Community college doesn’t limit you, it’s a great experience that anyone can take advantage of, and you can take those opportunities and turn them into the foundation to reach your goals. I honestly believe I wouldn’t have gotten into Harvard if it wasn’t for MassBay.”



Engineering major Sanoli Sano will attend Tufts University.

With a career goal of working with the City of Boston on their plan to become a carbon-free city by 2050, Sano plans to study Civil and Environmental Engineering as she pursues a bachelor’s degree at Tufts.

Born and raised in the Dominican Republic, Sano moved to U.S. in 2016 and was actively involved in campus organizations from the moment she came to MassBay, including:

- Participating in STEM Starter Academy, a Massachusetts grant-funded program that engages, supports, and assists in transferring underserved students in STEM majors
- Representing MassBay’s STEM division at external and internal events including high school visits
- Leading interactive, hands-on STEM activities for high school students visiting campus
- Capitalizing on the STEM Mentor Program which matches MassBay STEM students with professionals in the field
- Joining the Society of Women Engineers
- Advocating for El Centro Del Cardenal in Boston which supports English fluency in individuals for whom English is a second language



Sano attended MassBay full-time, while also working full-time, earning a 3.7 GPA and became a member of the Phi Theta Kappa Honor Society.

Scholarships and Awards

Scholarship Awards (summer/fall/spring)

The MassBay Foundation, together with private donors, awarded 275 scholarships totaling \$221,190 during the 2018-2019 academic year at its biannual Donor Appreciation and Scholarship Award events. Awards were distributed as follows:

- Summer 2018: 30 Awards totaling \$15,550
- Fall 2018: 112 Awards totaling \$92,824
- Spring 2019: 133 Awards totaling \$112,816

Deborah Georgopoulos receives John F. McKenzie Leadership Award

The John F. McKenzie Leadership Award is presented to an individual who has advanced the mission of MassBay Community College and personifies the vision of MassBay's first President. This year, Deborah Georgopoulos was presented with the award.

Georgopoulos has been a valuable member of the MassBay community since enrolling in 1985. She was the first person in her family to earn a college degree, graduating with highest honors. She returned to campus in 1992 to work in the President's Office, and has been serving the MassBay community ever since. Today, she is the Executive Assistant to the Vice President for Finance and Administration and she calls MassBay her "home away from home."

Jonathan Lam awarded Foster Furcolo Scholarship

While at MassBay, Jonathan earned a Certificate of Liberal Arts: Human Services and an Associate in Arts, Liberal Arts: Psychology/Sociology

After graduating from high school, Jonathan Lam worked for nearly a decade to earn enough money to attend college. He also worked full time during the two years he attended MassBay ("the best value around," says Jonathan), where he earned a 3.98 GPA and was awarded the Foster Furcolo Scholarship. This scholarship honors former Massachusetts Governor John Foster Furcolo, who was instrumental in the creation of the state's public community college system. The two-year scholarship covers tuition and most mandatory fees to a graduate of each public community college in Massachusetts if the recipient chooses to attend University of Massachusetts Boston. Jonathan will pursue a bachelor's in Psychology beginning Fall 2019 and also plans to earn a master's in Social Work.

Katherine Tonelli, Class of 2002 Receives Distinguished Alumni Award

Katherine Daley Tonelli, a 2002 graduate of the MassBay nursing program, is a Registered Nurse at Steward Norwood Hospital and Medway Senior Center. As a highly-skilled nursing professional with more than 15 years of experience, she is dedicated to ensuring the proper treatment and care of her patients at all times.

Ms. Tonelli is also a dedicated MassBay alumna, having facilitated programs for nursing students at the College. She also has served as a MassBay Alumni Council member since 2008 and as president of the Council since 2012. Ms. Tonelli was appointed by Governor Patrick to MassBay's Board of Trustees in 2014.

A Medway resident and mother of three, Ms. Tonelli also earned a bachelor's degree in International Relations and Sociology from Simmons College and a certificate in Gerontology from the Frank J. Manning Gerontology program at UMass Boston.

Kimberly Boudreau Selected as MassBay's 29 Who Shine Award Recipient

The 29 Who Shine Award was established by the Massachusetts Department of Higher Education to honor one graduate from each community college, state university, and University of Massachusetts campus for their academic achievements and civic contributions to the Commonwealth.

Kimberly Boudreau, who earned an Associate of Arts, Liberal Arts: Human Services degree with a 3.66 GPA, was recognized for her multiple volunteer activities including supporting women recovering from addiction, Christmas toy drives, and Salvation Army drives to collect clothes and food.

Exemplifying the resilience referenced by MassBay's student commencement speaker Maxwell Morrongiello, Kimberly is also a recovering addict, having enrolled and dropped out of MassBay twice since graduating from high school in 2008.

"When I got pregnant in 2015, I knew I had to get clean and get a career started to be able to support my son," says Kimberly. She completed an addiction recovery program shortly before her son was born and benefitted from MassBay's Single Parent Scholarship, as well as the One Family Foundation scholarship, enabling her to graduate in May 2019 with no outstanding loan debt.

Kimberly will begin pursuing a B.S. in Social Work at Bridgewater State University in Fall 2019.



2018 - 2019 Events at MassBay

6th Annual MassBay 5K - Sunday, October 21, 2018

All proceeds from this Race/Walk went to the Student Hunger Assistance Fund

Amount raised: \$17,980

Registered runners: 145

Volunteers: 35



Student Support Initiatives

Student Nourishment & Care Committee (SNACC)

In March the SNACC committee piloted a Meal Scholarship Program for students.

Awards: 29

Total: \$2,430

Number of meals provided: 230

Additional SNACC initiatives, in partnership with the Greater Boston Food Bank, Food for Free, and Daniel's Table, include: MassBay Meals, snack bins, Food for Thought, and Mobile Market.



Student Veterans Participate in Run to Home Base 9K

MassBay student veterans Charles Santamaria, Derek Jordan, and Paul Averì participated in the 9th annual 9K Run to Home Base at Fenway Park to support veterans and their families.

Santamaria, of Millis, is a veteran of the United States Marine Corps; Jordan, of Hudson, is a veteran of the United States Army; and Averì, of Walpole, is a United States Navy Corpsman veteran. The student veterans formed the team “The Bucc Trotters,” named after MassBay’s Buccaneer mascot, to help support veterans and bring awareness to available healthcare programs.

Santamaria, Jordan, and Averì are all members of the MassBay Student Veterans Club. They have served in Jordan, Iraq, and Afghanistan.



MassBay's Five-Year Strategic Plan

Massachusetts Bay Community College embraces its mission to serve the Commonwealth and its citizens by offering excellence, affordability, and opportunity to those seeking higher education.

MassBay's Strategic Plan, 2018-2022, MassBay – A Catalyst for Transformation, presents the College's goals and the strategies designed to achieve them within an environment of challenges and opportunities.

To better fulfill its mission, the College identifies five strategic directions to be addressed in the plan's five-year period:

Strategic Direction 1: Improving Student Outcomes

- **Goal 1.** Improve retention and degree completion rates.
- **Goal 2.** Increase the percentage of students who have completed a college-level math course in two years.
- **Goal 3.** Improve academic outcomes for underrepresented groups.
- **Goal 4.** Improve the academic success of students who have experienced emotional distress and who are experiencing food insecurity.

Strategic Direction 2: Increasing College Participation

- **Goal 5.** Maintain enrollment despite downward projections.
- **Goal 6.** Increase online offerings.
- **Goal 7.** Better prepare students for their role as citizens in a diverse environment.

Strategic Direction 3: Strengthening Workforce Partnerships

- **Goal 8.** Refine the curriculum to meet employer needs and occupational projections.

Strategic Direction 4: Enhancing Professional Growth of Faculty and Staff

- **Goal 9.** Improve the professional experience of faculty and staff.
- **Goal 10.** Increase the racial and ethnic diversity of the faculty.

Strategic Direction 5: Optimizing Resources

- **Goal 11.** Establish a long-term facility for the Health Science programs.
- **Goal 12.** Build a Student Recreation and Fitness Center on the Wellesley campus to address students' athletic and recreational needs and to serve as a tool for recruitment and retention.
- **Goal 13.** Improve the College's infrastructure.
- **Goal 14.** Improve the College's readiness to respond to public safety emergencies.

MassBay Internship Partners

Automotive Technology Internships

Acton Chrysler Dodge Jeep Ram
Allen Mello Chrysler Dodge Jeep Ram
Balise Lexus West Springfield
Bernardi Toyota Framingham
Best Chevrolet Inc.
BMW of Cape Cod
BMW of Norwood
BMW of Shrewsbury
BMW of Stratham
Boch Toyota South Norwood
Bonneville and Son Chrysler Dodge Jeep Ram
Central Chrysler Jeep Dodge RAM Fiat of Norwood
Colonial Cadillac of Woburn
Dartmouth Toyota
DCH Toyota Milford
Diamond Buick BMC Cadillac LLC
Harr Chrysler Jeep Dodge
Herb Chambers BMW of Boston
Herb Chambers BMW of Sudbury
Herb Chambers Chrysler Dodge
Jeep RAM FIAT of Millbury
Herb Chambers Toyota of Auburn
Imperial Chevrolet – Rt. 16
Ira Toyota of Danvers
Lexus of Northborough
Lexus of Sharon
Lexus of Watertown
Long Cadillac
Mastria Buick-GMC-Cadillac Co, Inc.
McGee Toyota Hanover
McGovern Chrysler Jeep Dodge Ram
Quirk Chevrolet
Quirk Chrysler Jeep
South Shore BMW
Toyota of Watertown
Tracy Motors, Inc.
Tufankjian Toyota Braintree
Tulley BMW of Nashua
Wellesley Toyota

STEM Internships

3DES, Inc
Black & Veatch
BNDR Music
Bose
Bridges to Baccalaureate
Code Sensei
Coding with Kids
Cygilant
Dassault Systemes
Davis Companies

Diversified Technologies
Dotwell House
Downtown Framingham
Genuity (MLSC)
Get Ready Web Marketing
Hack.Diversity
Heger Dry Dock
IDP Americas
IDTech
John Hancock
Locust Walk (MLSC)
Mass State Police Crime Lab
MassBay IT
Minuteman Tech HS
MIS Alliance
Moderna
Natick Service Council
Needham Bank
Peak Systems Inc
R.L. Sullivan
REU-Northeastern University
Sanofi
Sciex
SNHU
Summer Program to Advance Research
Careers (SPARC)
TJX
Towerwall
Town of Wellesley
Trust Realty
United Marble Fabricators
Wellesley Free Library

Business Internships

Ang Santomo, Inc.

Hospitality Internships

Boston College
Distinctive Hospitality Group
Epoch Waterstone at the Circle
Holiday Pizza
Marriott Courtyard

Interior Design Internships

Ana Vera Design
Hawthorne
Model 55
Sudbury Home
The Four Walls

Division of Health Sciences Student Clinical Placement Locations

American Medical Response (AMR)
 Armstrong Ambulance Service
 Belmont Fire Department
 Beaumont Rehabilitation & Skilled Nursing Center of Westborough
 Beth Israel Deaconess Medical Center – Boston
 Beth Israel Deaconess Hospital – Needham
 Boston Children's Hospital
 Boston Emergency Medical Services
 Brewster Ambulance Services
 Brigham and Women's Hospital – Boston
 Brigham and Women's Hospital – Foxboro
 Brigham and Women's Faulkner Hospital
 Cambridge Health Alliance
 Canton Fire Department
 Cataldo Ambulance Service, Inc.
 Charles River Medical Associates
 Community EMS, Inc.
 Elizabeth Seton Residence
 Franklin Fire Department
 Gloucester Fire Department EMS
 Hebrew Rehabilitation Center/Hebrew Senior Life
 Heywood Hospital
 Hingham Fire Department
 Holden Fire Department
 Lahey Medical Center
 Landmark Medical Center
 Lifecare Center of Attleboro
 Lowell General Hospital
 Marlborough Hospital
 Maryann Morse Rehabilitation
 Massachusetts Eye and Ear Infirmary
 Massachusetts General Hospital
 MetroWest Medical Center (Framingham Union Hospital and Leonard Morse Hospital and affiliated medical offices)
 Milford Regional Medical Center
 Newbridge on The Charles
 New England Baptist Hospital
 Newton-Wellesley Hospital
 Newton-Wellesley Orthopedic Associates
 Northborough Fire Department
 North Shore Medical Center
 Norwood Fire Department
 Norwood Health Care Center
 Norwood Urgent Care
 Patriot Ambulance
 Reliant Medical Group (fall 2019 will be the first clinical placement)
 Spectrum Health Systems, Inc.
 Steward Good Samaritan Medical Center
 Steward St. Elizabeth's Medical Center
 Steward Norwood Hospital

St. Patrick's Manor
 St. Vincent Hospital
 Spectrum Health Systems, Inc.
 Stone Rehabilitation and Senior Living
 Sturdy Memorial Hospital
 Sudbury Pines Extended Care
 The Surgery Center
 Tufts Medical Center
 UMass Memorial Medical Center (Worcester)
 UMass Health Alliance Hospital
 VA Boston Healthcare Center
 Whittier Rehabilitation Hospital
 Winchester Hospital (and affiliated medical offices)
 Wingate at Sudbury
 Norwood Urgent Care



MassBay Opens New Enrollment Center

Providing excellent customer service to students is always on top of mind at MassBay Community College. “Enrolling in a college course, applying for financial aid, paying a student bill—these can all be overwhelming steps for a student, especially a new student attending college,” said MassBay Assistant Vice President of Enrollment Management, Lisa Slavin. Slavin oversees Enrollment Management at MassBay Community College and saw an opportunity to provide better service to the MassBay students by housing key offices together. The former enrollment center housed Registration, Student Accounts, and an underutilized art gallery. “The vision was to create a welcoming space, and to do this it made sense to move the Financial Aid Office into the suite so that students could easily take care of all enrollment needs in one place,” added Slavin.

Project timing allowed the project to be included in a Title III grant application. MassBay received the Title III grant, supporting the planning and creation of the student-centered space with this funding. The new Felix Juliani Enrollment Center on the Wellesley Campus now houses Financial Aid, Student Accounts, Registration, and OneCard. The space is bright, lively, and full of colorful furniture and resources to help students streamline their enrollment process. “The feedback from students, faculty, and staff has been extremely positive. It promotes a sense of community and provides an engaging space, improving the overall student experience,” Slavin said.



A photograph of several graduates in black caps and gowns, clapping their hands. The image has a greenish tint. Overlaid on the center is the text "START HERE GO ANYWHERE" in white, bold, sans-serif font.

**START
HERE
GO
ANYWHERE**



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